



Behaviour Management Policy

At QPG Community & Sports Hub We Look After Each Other

QPG Hub uses effective behaviour management strategies to promote the welfare and enjoyment of children attending the hub. Working in partnership with parents and other agencies, we aim to encourage socially acceptable behaviour using clear, consistent and positive strategies. Rules are compiled with the children and are discussed regularly.

Whilst at QPG Hub we expect both children and adults to:

- Use socially acceptable behaviour
- Comply with all QPG Hub's policies and procedures
- Respect one another accepting differences of race, gender, ability, age, religion

The QPG Hub will promote and actively encourage good behaviour by leading by example and by staff respecting each other and the children. It is believed that by adopting a culture of sharing and caring, engaging rules of action and consequence and by the adults leading by example, any incidents of bullying, name calling, or aggression will be minimised. By establishing clear boundaries according to the child's level of understanding, children become aware of routines and settings and know what is expected of them. One child's behaviour must not be allowed to endanger the other children in the group by absorbing or distracting the supervising staff that are on duty.

Parents are expected to provide suitable detail in terms of behavioural traits of their children when registering their child or children when there is a significant change.

Children will be made aware of the effects of their behaviour on others and methods of discussion and distraction shall be used when confronting behaviour issues. No undue stress shall be placed on the child in terms of humiliation, segregation or any form of physical punishment. Incident sheets will be used to record any incident where handling or physical intervention is needed. Sheets will be kept on file and copies made available to parents.

If a child's behaviour is concerning the QPG Hub Manager and DSL / DDSL will ensure that the following steps will be taken:

- The child will be given a verbal warning and explanation about why their behaviour is unacceptable
- If this does not resolve the matter then the parent will be informed
- If the unacceptable behaviour continues the staff will monitor and record the incidents and keep the parents informed
- If there is no improvement then a meeting will be called between the parents, manager and Local Area Manager.
- In the unlikely event that the behaviour does not improve QPG Hub reserve the right to exclude the child from the hub on a temporary or permanent basis.



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- Abuse, both verbal and/or physical, against a member of staff or another child will not be tolerated and may lead to immediate exclusion.

If at any time a child's behaviour is extremely anti-social then temporary or permanent exclusion may be implemented immediately. QPG Hub will make sure that staff will receive training, if required, in respect of basic behavioural management and how to control situations to ensure the safety of the children.